

## **Altamont Lodge Members\* Reservations/Fees**

The “Nominated Occupier” of a share in Altamont (or their partner) is entitled to reserve a room at **\$15/room/night** for their registered family members as part of their 28-room day allocation/year/share. This is 14 days in summer months (1<sup>st</sup> Dec-31<sup>st</sup> May) and 14 days in winter months (1<sup>st</sup> June-30<sup>st</sup> Nov). Although room days cannot be carried over to the next season or next year, members may reserve extra days to their seasonal allocation at the non-member rate less 20%.

Reservations for members can be made up to 12 months prior to arrival date. For the period up to 3 months before arrival, these reservations have priority over non-member bookings.

**In the last 3 months all bookings, member and non-member bookings are treated equally.**

An extra room can be reserved up to 12 months out for extended family or friends at the current public rate less 10%. Reservations for an extra room are secondary to member bookings until 3 months out but these bookings will have priority over public reservations at the three-month period.

Similarly, a room large enough to accommodate a guest(s) in a member’s room can be reserved up to 12months out. The member will be charged at 25% of the standard double public room rate for the guest(s).

**The lodge manager is responsible for room allocation**, taking into consideration members’ preferences. To optimise bedroom use, the lodge manager may change rooms at any time prior to the guest arrival.

Except for the following exceptions, reserved member room(s) must be occupied by the nominated occupier or partner. Dependent members who are between 18 and 20 years, or adult children who reside permanently with their parents, or are in fulltime tertiary education, may stay at the lodge without the nominated occupier/partner being present.

If members have more than two dependent children, two rooms can be reserved a year out with both rooms deducted from their 14-day seasonal allocation.

The lodge manager must be notified if rooms are being vacated for two or more nights during a lodge stay. If necessary, these rooms may have to be cleared for other guests. If a member reservation cannot be confirmed 3-12 months out due to a confirmed public booking, and there are no suitable alternate dates for the member, the Company will provide alternative equivalent accommodation.

### **Reservations**

- All member reservations are to be made by the nominated occupier or their partner.
- Reservations are to be made online to [altamontlodge@xtra.co.nz](mailto:altamontlodge@xtra.co.nz). All telephone bookings are to be confirmed by email by the member.
- Reservations are accepted on a “first made first accepted” basis.
- **Payment or credit card details are required at check-in.**
- Check-in time is from 2pm to 8pm and check-out time is before 10am. If check-in or check-out time is likely to fall outside these times, members are asked to communicate in advance with the lodge manager.

### **Cancellations.**

- Cancellation of bookings within the week of arrival will result in the total amount owing being charged and the related days allocated deducted from the seasonal room allocation.
- Rooms that are unoccupied due to late arrival or earlier departure will, without good reason, be charged for and day(s) deducted from the seasonal 14-day room allocation.

*\*Members are defined as the nominated occupier, their partner and dependent children of the partnership.*